



- Atrium Kosher Home** 10301 Gainsborough Road Potomac, MD 20854.  
PH: 301-637-9028.
- Atrium Active Home** 2701 Martello Drive, Silver Spring, MD 20904.  
PH: 301-879-7608.
- Atrium Stonecrest Home** 2305 Falling Creek Road, Silver Spring, MD 20904.  
PH: 301-384-8729.
- Atrium Victoria Home** 9704 Inaugural way, Montgomery Village, MD 20886  
PH: 301-963-8434.
- Howard County ALF at Clarksville** 5502 Harris Farm Lane, Clarksville, MD 21029  
PH: 410-588-5813.
- Whispering Pines ALF** 5811 South Hawthorne Avenue, Rock Hall, MD 21661  
PH: 410-639-7771.

## **RESIDENTS RIGHTS**

### **A) A resident of Atrium Assisted Living has the right to:**

- 1) Be treated with consideration, respect, and full recognition of the resident's human dignity and individuality;
- 2) Receive treatment, care, and services that are adequate, appropriate, and in compliance with relevant State, local, and federal laws and regulations;
- 3) Privacy, including the right to have a staff member knock on the resident's door before entering unless the staff member knows that the resident is asleep;
- 4) Be free from mental, verbal, sexual and physical abuse, neglect, involuntary seclusion, and exploitation;
- 5) Be free from physical and chemical restraints;
- 6) Confidentiality;
- 7) Manage personal financial affairs;
- 8) Maintain legal counsel;
- 9) Attend or not attend religious services as he or she chooses, and receive visits from members of the clergy;
- 10) Possess and use his or her own clothing and other personal effects to a reasonable extent, and to have reasonable security for those effects in accordance with the assisted living program's security policy;

- 11) Determine his or her dress, hair style, or the other personal effects according to individual preference, unless the personal hygiene of a resident is compromised;
- 12) Meet or visit privately with any individual the resident chooses, subject to reasonable restrictions on visiting hours and places, which shall be posted by the assisted living manager;
- 13) Make suggestions, complaints, or present grievances on behalf of himself or herself or others, to the assisted living manager, governmental agencies, or other persons without threat or fear of retaliation;
- 14) Receive a prompt response, through an established complaint or grievance procedure, to any complaints, suggestions, or grievances the resident may have;
- 15) Have access to the procedures for making complaints to:
  - a) The Ombudsman Program of the Office on Aging as set forth in COMAR 14.11.05,
  - b) The Adult Protective Services of the local Department of Social Services,
  - c) The Licensing and Certification Administration of the Department and
  - d) The protection of advocacy agencies;
- 16) Have access to writing instruments, stationery, and postage;
- 17) Receive a reasonable response from an assisted living manager or staff to a personal request of the resident;
- 18) Receive and send correspondence without delay, and without the correspondence being opened, censored, controlled, or restricted, except on request of the resident, or written request of the resident's representative;
- 19) Receive notice before the resident's roommate is changes and, to the extent possible, have input into the choice of the roommate;
- 20) Have reasonable access to the private use of a telephone within the facility;
- 21) Participate in planning his or her service plan and medical treatment;
- 22) Refuse treatment after the possible consequences of refusing treatment are fully explained;
- 23) Retain personal clothing and possessions as space permits with the understanding that the assisted living program may limit the number of personal possessions retained at the facility for the health and safety of other residents.

**B) Confidential Information:**

- 1) Any case discussion, consultation, examination, or treatment of a resident is:
  - a) Confidential;
  - b) To be done discreetly; and
  - c) Not to open to an individual who is not involved directly in the care of the resident, unless the resident or resident's representative permits the individual to be present.
- 2) Except as necessary for the transfer of a resident from assisted living program to another facility, or as otherwise required by law, the personal and medical records of a resident are confidential and may not be released without the consent of the resident or resident's representative, to any individual who is:
  - a) Not associated with the assisted living program; or
  - b) Associated with the assisted living program, but does not have a demonstrated need for the information.
- 3) The assisted living manager shall share resident information with the Department as necessary to administer this regulation.

**C) Spouses:**

If it is feasible to do so, and not medically contraindicated, when spouses are residents of the same assisted living program, they may share a room, if both spouses agree to this arrangement.

**D) Service Prohibited:**

A resident may not be assigned to do any work for the assisted living program without the resident's consent.

**E) Notice of Resident's Rights:**

An assisted living program place a copy of the residents rights, as set forth in this regulation, in a conspicuous location, plainly visible and easily read by residents, staff, and visitors, and provide a copy to each resident and resident's representative on admission.